



MSDE Public Website of State Performance Plan Results

State ResultsSpecial Education

Maryland: Indicator 16

Percent of signed written complaints with reports issued that were resolved within 60-day timeline or a timeline extended for exceptional circumstances with respect to a particular complaint.

Results

	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11
State Baseline:	98%	-	-	-	-	-	-
State Target:	-	100%	100%	100%	100%	100%	100%
State Results:	-	99%	99%	97%	-	-	-

Narrative Description of Indicator

MSDE issued 78 letters of findings; 76 were reports issued within timelines, and 2 reports were issued within timelines that were extended for exceptional circumstances with respect to a particular complaint.

In order to achieve 100% compliance, which is an improvement of 1 percentage point since the last reporting period, MSDE continues to implement all current improvement activities identified in the State Performance Plan. These include ongoing efforts to recruit and retain qualified staff and continued emphasis on and participation in professional development activities.

MSDE has emphasized the importance of early dispute resolution, consistent with IDEA 2004, and provides staff development activities for MSDE staff, public agency staff, and advocates regarding requirements of IDEA and special education law. Further, MSDE has continued to support the facilitated IEP meeting pilot project, and ten (10) public agencies are now participating.