



## MSDE Public Website of State Performance Plan Results

### Local Infants and Toddlers Program Results for Early Intervention Services

Maryland: Indicator 4

Percent of families participating in Part C who report that early intervention services have helped the family.

Results of Indicator 4A

Know their rights

### Results

	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11
State Baseline:	-	74%	-	-	-	-	-
State Target:	-	-	74%	74%	75%	76%	78%
State Results:	-	-	76% Target Met	78% Target Met	-	-	-
State Total# of Survey Responses:	-	-	1427	1561	-	-	-

### Narrative Description of Indicator

Data for this indicator was collected through the distribution of parent surveys, compiled and aggregated by an MSDE contractor, and analyzed by MSDE staff to develop State and local program improvement activities.

On October 15, 2008, 7,078 surveys were either directly mailed to families with active eligible children as of 6/30/08 or directly mailed to local jurisdictions for hand delivery to all families with active eligible children as of 6/30/08. For families who indicated in the Part C database that Spanish was their primary language, the survey was sent out in Spanish.

In an attempt to improve response rates, local jurisdictions in Maryland determined how surveys would be distributed to families. Eight jurisdictions chose to have surveys mailed directly to families by the vendor, using an address file provided by the MITP from the data system. A total of 3,170 surveys were directly mailed to families with a response rate of 18.4%. Sixteen jurisdictions chose to deliver the family surveys by hand. A total of 3,908 surveys were hand delivered to families with a response rate of 25.2%. The overall response rate was 22.2% (1,570/7,078).

The family survey results from FFY 2006 to FFY 2007 had an overall increase. Indicator 4A changed from 76% to 78%; Indicator 4B changed from 74% to 75% and Indicator 4C changed from 81% to 86%. Based on the FFY 2007 measurable and rigorous targets, this year's data represent a 4% increase on Indicator 4A, a 3% increase on Indicator 4B, and a 4% increase on Indicator 4C. Overall, there has been statistically significant progress on all three indicators.

During FFY 2007 numerous improvement activities were completed to assist all stakeholders to understand the data and to begin to use the data for local improvement efforts.

- On March 12, 2008 MSDE held a statewide meeting for Infants and Toddlers directors and Family Support Network coordinators to review statewide and local data and to identify ways to use the results to plan program improvement activities.
- In order to link the purpose and usefulness of the survey results to local improvement efforts, MSDE required all jurisdictions to complete an improvement plan focusing on Family Outcomes as part of the local application and grant process.
- MSDE reviewed each local application and provided technical assistance as needed to ensure that a family outcome improvement plan was in place. In many local applications, the family outcomes data was used to integrate additional family support services activities within local public awareness and professional development efforts.

MSDE provided additional technical assistance to local jurisdictions regarding the family survey data through phone consultation, on-site visits and local presentations to early intervention staff.

- 4A - Know their rights
- 4B - Effectively communicate their children's needs
- 4C - Help their children develop and learn

### Other Data for this Indicator

[View Indicator 4A](#) - Know their rights

[View Indicator 4B](#) - Effectively communicate their children's needs

[View Indicator 4C](#) - Help their children develop and learn