



MSDE Public Website of State Performance Plan Results

State Results Early Intervention Services

Maryland: Indicator 10

Percent of signed written complaints with reports issued that were resolved within 60-day timeline or a timeline extended for exceptional circumstances with respect to a particular complaint.

Results

	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11
State Baseline:	100%	-	-	-	-	-	-
State Target:	-	100%	100%	100%	100%	100%	100%
State Results:	-	100% Target Met	100% Target Met	100% Target Met	100% Target Met	-	-

Narrative Description of Indicator

Two written signed complaints were received by MSDE. There were 2 reports involving 2 LITPs issued by the Investigation Branch of the Division of Special Education and Early Intervention Services. One report included findings. Both complaints (100%) had reports issued within the 60-day timeline. There were no complaints with findings for FFY 2007.

As described in the Part C SPP, the Complaint Investigation Branch within MSDE's Division of Special Education/Early Intervention Services has the responsibility for investigating Part C complaints with the consultation and assistance of State Part C staff. Systemic findings of noncompliance identified through complaint investigations are incorporated into the Part C monitoring process. Complaint findings are taken into consideration when decisions are made about the level of monitoring and degree of State technical assistance and intervention for individual LITPs.