

MSDE Public Website of State Performance Plan Results

State Results Early Intervention Services

Maryland: Indicator 10

Percent of signed written complaints with reports issued that were resolved within 60-day timeline or a timeline extended for exceptional circumstances with respect to a particular complaint.

Results

	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13	
State Baseline:	100%	-	-	-	-	-	-	-	-	
State Target:	-	100%	100%	100%	100%	100%	100%	100%	100%	
State Results:	-	100% Target Met	100% Target Met	100% Target Met	100% Target Met	100% Target Met	100% Target Met	-	-	-

Narrative Description of Indicator

There were no State complaints filed in FFY 2009. The MSDE will continue its collaborative approach to ensure that, if any complaint investigations do occur, the investigations are thorough and timely. The MSDE amended COMAR 13A.13.01.00 in 2009 for the purpose of the Maryland Infants and Toddlers Program adopting the mediation and due process procedures in 300.506 through 300.512 and developing procedures that meet the requirements of Sec. 303.425. The Part B procedures were adopted by Part C on 10/5/2009.