

MSDE Public Website of State Performance Plan Results

Local Infants and Toddlers Program Results for Early Intervention Services

Maryland: Indicator 4

Percent of families participating in Part C who report that early intervention services have helped the family.

Results of Indicator 4A

Know their rights

Results

	2004/05	2005/06	2006/07	2007/08	2008/09	2009/10	2010/11	2011/12	2012/13
State Baseline:	-	74%	-	-	-	-	-	-	-
State Target:	-	-	74%	74%	75%	76%	78%	79.5%	81%
State Results:	-	-	76% Target Met	78% Target Met	83.0% Target Met	86.6% Target Met	-	-	-
State Total# of Survey Responses:	-	-	1427	1561	2017	3376	-	-	-

Narrative Description of Indicator

Data for this indicator were collected through the distribution of parent surveys, compiled and aggregated by an MSDE contractor and analyzed by MSDE staff to develop State and local program improvement activities.

During the month of September 2010, 8,109 surveys were directly mailed to local jurisdictions for hand delivery to all family active eligible children on 6/30/10. For families who indicated that Spanish was their primary language, the survey was sent in Spanish.

With input from local jurisdictions, the one-page survey instrument was hand delivered to families. The completed survey returned to Ashton Associates via business reply mail. Compared to FFY 2008, the response rate for FFY 2009 increased substantially, from 29.6% for FFY 2008 to 41.7% for FFY 2009 (3,384/8,109).

From FFY 2008 to FFY 2009, there were overall increases in family survey results. Indicator 4A changed from 83% to 87%; Indicator 4B changed from 81% to 83% and Indicator 4C changed from 90% to 92%. Overall, there was statistically significant progress on each indicator and each of the State targets were exceeded.

In FFY 2009, two questions were added for families of 3-year-old children receiving services through the Extended IFSP. The results from these questions indicated very positive outcomes regarding families' understanding of their options as well as families' ability to implement school readiness strategies with their children.

Improvement activities during FFY 2009 continued to link the purpose and usefulness of the survey results to local improvement efforts. The MSDE required all jurisdictions to complete a local improvement plan, which included:

- Steps to improve the response rate and representativeness of responses to the statewide Family Survey, such as identifying ways that family support staff and service coordinators can assist families to complete the survey; and
- Steps to involve local stakeholders to understand the purpose of the survey and the importance of family benefit.

In addition, if the jurisdiction was below the state target on Indicator 4a, 4b, or 4c the jurisdiction was required to complete an improvement plan that included a discussion of the data and specific steps to increase the benefit of early intervention for the family.

- 4A - Know their rights
- 4B - Effectively communicate their children's needs
- 4C - Help their children develop and learn